

## Avaya one-X® Deskphone Value Edition

### 1616, 1616-I\* IP Telephones

Avaya one-X is a portfolio of communications solutions that deliver a powerful and consistent communications experience for the end user – across a variety of devices and interfaces. Avaya one-X solutions provide Intelligent Access to Intelligent Communications driving enhanced productivity and competitive advantage.

Avaya one-X Deskphone Value Edition is a family of cost effective IP Telephones that deliver familiar features at an attractive price point for the customer with basic communications needs.

Designed with the reliability you expect from Avaya, one-X Deskphone Value Edition telephones provide critical features and capabilities not often found in competitively priced models. Avaya one-X Deskphone Value Edition combines traditional telephone features such as LED lights and fixed feature buttons (e.g. conference, transfer, hold) with the latest in user experience features such as softkeys, a navigation wheel and a context sensitive user interface in select models. It also offers as a standard:

2-way speakerphones, backlit displays and multi-line capabilities. Avaya one-X Deskphone Value Edition models feature a stylish design and

are a sharp addition to any retail store, branch, or corporate office.

The Avaya 1616 IP Telephone is designed for the Navigator user. Receptionists, assistants, and managers are examples of Navigator users – people who answer incoming calls, transfer customers to different departments or extensions, and monitor several line appearances throughout a typical day. For the Navigator user, the 1616 provides the most one-touch line/feature/speed-dial buttons without the need to scroll through on-screen lists.

The Avaya 1616 supports 16 line appearances/feature keys on the phone itself – and a 32 button expansion model provides access to a total of 48 feature keys or speed dial buttons. Each of the buttons features a dual LED (red, green) providing explicit status for the user. For a familiar look and feel, the 1616 includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, and mute. In addition, the 1616 includes a high quality 2-way speakerphone, and supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.

The 1616 features a context sensitive user interface along with three softkeys and a four-way navigation cluster – ideal for scrolling through the local contacts list or call logs. The viewing angle of the display on the 1616 is adjustable and measures four lines by 24 characters. Additional



caller related information is displayed with active appearances for easier call handling. The display is backlit for easier viewing in all lighting conditions.

## And keep in mind:

**Security and reliability:** With enhanced protection against denial of service attacks as well as improved VLAN separation, the 1616 delivers the high level of security and quality that you've come to expect from Avaya.

## Key Features

### Hardware:

- Backlit display – 3.5" diagonal, 4 rows by 24 characters with adjustable display angle
- Ergonomic hearing aid compatible handset – supporting TTD acoustic coupler
- 16 line appearance/feature key buttons – with dual LED's (red, green)
- 2-way speakerphone\*\*
- Message waiting indicator
- Dual position flip stand
- Four-way navigation cluster button
- Three contextual softkey buttons
- Volume button – (separate volume levels in the handset, headset, speaker, and ringer)
- Message button
- Telephony application button – to return to main telephone screen

- Avaya Menu button – (options and settings access)
- Contacts button
- Call log button
- Redial button
- Speaker button
- Mute button
- Headset button
- Hold button
- Conference button
- Transfer button
- Drop button
- Ethernet (10/100) line interface with a secondary 10/100 port for collocated laptop or PC
- Module interface – for 32 button expansion module
- PoE 802.3af class 2 device, also supports a local power supply
- Headset interface
- Wall mount kit available
- Optional Gigabit Adapter for Gigabit connectivity to a PC

### Software:

- Contacts application – supports up to 100 entries
- Call log – contains last 100 calls
- H.323 protocol support

- Standards-based codec support: G.711, G.726, G.729A/B
- Supports the following languages: English, French, Spanish, German, Italian, Dutch, Portuguese, Russian, Japanese (half width Katakana).
- Additional language support available on the 1616-I: Traditional Chinese, Simplified Chinese, Korean, Hebrew and Arabic.

## Requirements:

- Avaya Communication Manager 3.0 or greater
- Avaya IP Office 4.2 (11) or greater
- Local or centralized electrical power. Through an 802.3af switch, or local power supply.
- HTTP file server

## Learn More

For more information about how Avaya IP Telephone solutions may be leveraged to help grow revenue and reduce costs, contact your Avaya Client Executive, Avaya Authorized BusinessPartner or visit [avaya.com](http://avaya.com) and click on IP Telephony.

\* 1616-I supported on Avaya Communication Manager (available in China, Taiwan, Korea, Israel and the Arabic speaking Middle East countries)

\*\* Full Duplex speakerphone supported on Avaya Communication Manager

## About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com](http://www.avaya.com).

The Avaya logo consists of the word "AVAYA" in a bold, red, sans-serif font. The letters are closely spaced and have a slight shadow effect.

INTELLIGENT COMMUNICATIONS