

TELSTRA BUSINESS MOBILE ADVANTAGE PLAN – APPLICATION FORM

FORM A

BUSINESS



New Service Reconnect/Upgrade

1. ACCOUNT NUMBER

2. ACCOUNT HOLDER DETAILS – To be completed by all Applicants

Important – Do not sign this application unless you have received and read the Business “Important Information – Your Rights and Obligations” Booklet and Telstra’s “Protecting Your Privacy” statement.

Account Name/Account Holder

Title Surname Given Name

Trading Name (if applicable)

ACN/ABN/ARBN

Account Holder Address

City/Suburb

Postcode

Phone

Fax Number

Email Address

Is the Phone Number silent? Yes No

Previous Address (if less than 12 months at current)

City/Suburb

Postcode

Period at Previous Address

Phone

Fax Number

Years	Months	()	()
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Years of Incorporation

Industry Type

3. ADDITIONAL DETAILS FOR ACCOUNT HOLDER

(a) Other Telstra Services in Account Holder Name

(b) Account Contact (if different from above)

Title Surname Given Name

Phone

Fax Number

Billing Address (if different to Customer Address)

City/Suburb

Postcode

(c) Personal Identification – Sole Trade, Partnership and Unincorporated Accounts only

Enter details in relevant fields

Date of Birth / /

(e.g. do NOT enter credit card number if used)

		Document Type	Points	Doc/Acc.No.	Date Issued	Expiry Date	D.O.B.
PRIMARY (at least one form)	1						
	2						
SECONDARY (at least one form)	1						
	2						
	3						
TOTAL POINTS (must be 100 minimum)							

4. USER DETAILS (if different from Account Holder details in 2)

Title Surname Given Name

5. COMPANIES, INCORPORATED ASSOCIATIONS AND GOVERNMENT DEPARTMENTS

Verified ID of Company Representative (e.g. Employee Card, Corporate Credit Card)

Type of ID

Expiry Date

Full Name

Letter of Authorisation or Purchase Order No.

Directors, Committee Members or Authorised Government Representatives

(if different from Account Holder Details)

Surname

Given Name

Phone Number

6. PLAN DETAILS

Choose your Telstra Business Mobile Advantage Plan type:

Casual

Member Plan (12 month term)

Member Plan (24 month term)

Phone Plan (24 month term)

If you have chosen the Phone Plan, amount payable (if any) each month for 24 months for your handset \$_____ (incl. GST)

7. PLAN DETAILS

Choose your Monthly Fee:

\$10 \$30 \$40 \$50 \$70 \$90 \$130 \$150 \$55 Casual \$135 Casual

Choose your Email Solution Pack:

Email Solution Packs are not available on Plans with a \$10 Monthly Fee.

BlackBerry BIS Email Solution Pack BlackBerry BES Email Solution Pack

Telstra Mobile Connect Solution Email Solution Pack

Monthly Email Solution Pack fees may also apply if you take up an Email Ready Pack and choose a Monthly Fee of less than \$150.

Choose your Bolt On Pack:

Bolt On Packs are not available on Plans with a \$10 Monthly Fee.

Unlimited SMS in Australia (included on Plans \$70 and above)

Choose one MessageBank® Pack only:

Unlimited MessageBank® Diversion and Retrieval (included on Plans \$90 and above)

Unlimited MessageBank® Plus Unlimited Voice2Text™

Additional charges may apply.

8. TIMED OR UNTIMED CALL OPTION

Choose either the Timed Call Option or Untimed Call Option (excluding \$10, \$130 and \$150 Plan and \$135 Casual Plan)

Timed Call Option Untimed Call option

9. TELSTRA MOBILE SERVICE DETAILS

Mobile Service Number

Premium Number: Gold Silver Bronze

Is this an existing Mobile Service number to be ported to Telstra?

Yes No

If yes, insert the name of current service provider and complete Customer Authority Form

Value Added Service (please tick the box if the service is required)

White Pages® Online* Listings No Listings

Memo (High) Memo (Low) Memo (Free)

* "Online" includes Directory Assistance and Telstra Call Connect.

Call Barring PIN

Please arrange CND Line Blocking (please see Business Mobile Services Booklet)

Additional Call Barring: Normal Alternate

Business Mobile Datapack:

Amount \$ _____ (incl. GST)

10. HANDSET COMPATABILITY

Compatible Incompatible Not Listed

Manufacturer/Brand

Model

Handset IMEI/ESN

SIM Card Number

11. MOBILE REPAYMENT OPTION

(Approved customers only. Not available to customers who select the Phone Plan or a Casual Plan). Customers must ensure that the Mobile Repayment Amount selected is **equal to or less** than the Handset Price# (incl. GST).

Handset Price# (incl. GST):

\$

Mobile Repayment Amount selected (credit):

\$

Amount payable by You upfront to the Dealer or Telstra store \$

(Difference between the Handset Price# and the Mobile Repayment Amount including GST.)

Mobile Repayment Option Term: 12 months 24 months

I agree to pay the monthly repayment amount (Mobile Repayment Amount divided by

months in Mobile Repayment Option Term) of \$ _____ * for _____

months to Telstra, in return for Telstra paying the Mobile Repayment Amount to the Dealer or Telstra store on my behalf to contribute to the upfront cost of a handset and any eligible mobile accessories.

* Final monthly repayment may be higher to cover total Mobile Repayment Amount.

Including the price of any eligible mobile accessories (incl. GST).

12. DEALER AGENT AUTHORISATION

I am satisfied that the details provided on this form apply to the Account Holder and that the Account Holder/Authorised Signatory has shown me 100 points of current identification (in original form) to meet Telstra's ID requirements. I confirm that I have provided a copy of the Business "What you need to know when signing up" Booklet, and the pricing brochure to the Authorised Signatory or to the Account Holder. I confirm that I have explained to the Account Holder that they may incur an early termination charge if this application involves an upgrade or a recontract of their existing Telstra mobile service that is still within a minimum term.

NAC Operator

Authorisation No.

Dealer

Premise Code

Name of Dealer/Agent Representative (please print)

Signature of Dealer/Agent Representative

Date

13. ACCOUNT HOLDER ACCEPTANCE

IMPORTANT: Please read these terms, the terms on the back of this form, the Telstra Business Mobile Advantage Plan “My Offer Summary” we give you and our Business “Important Information - Your Rights and Obligations” Booklet (“Booklet”).

If there is anything you don’t understand, please speak to the dealer or us. By signing this form, you are acknowledging that you have read and agree to be bound by the terms in this form, as well as Our Customer Terms.

You agree:

- **You are responsible for any use of your Telstra service, whether you authorise it or not.**
- **Under Our Customer Terms, we can change the terms and prices of your plan. The summary of Our Customer Terms sets out how we can do this.**
- **If you use your Telstra service overseas, you will be charged for international roaming. If you use mobile data services overseas, it won’t come out of your included data, and unless you take up a separate plan, you will be charged \$15 per MB.**
- **We have explained to you that you will be charged for calls you make or for data you use in excess of, or which is not eligible to draw from, the included calls or data on your plan. The terms and conditions set out the types of calls which are not eligible. We have tools you can use to monitor your data usage and we recommend you sign up for these.**
- You have received the Booklet which includes a copy of Telstra’s Privacy Statement “Protecting Your Privacy”.
- All information you have provided in this application is correct and that if you are not the Account Holder, you are authorised to sign this form on behalf of the Account Holder.
- You may be able to use your Telstra mobile services to purchase goods, services or content from a third party. If you do so, Telstra will debit the charges for the content, goods or services from your account. If you don’t pay Telstra when due, Telstra may cancel your service.

Account Holder Full Name (please print)

Date

Account Holder/Authorised Signatory

Telstra Mobile phones may interfere with sensitive biomedical electronic devices – check with your specialist before use.



General Conditions for Telstra Business Mobile Advantage Plans

1. ELIGIBILITY

To be eligible for a Telstra Business Mobile Advantage Plan (“**Advantage Plan**”), you must:

- (a) have a 10 digit account number;
- (b) have an ABN, ACN or ARBN.

2. PLAN DETAILS

Advantage Plans are available as:

- (a) Member Plans, for a minimum term of 12 or 24 months. You can buy an eligible handset under Telstra’s Mobile Repayment Option (“**MRO**”), bring your own handset or buy a new handset outright; or
- (b) Phone Plans, for a minimum term of 24 months which include a subsidised handset; or
- (c) Casual Plans, which do not have a minimum term.

If you want to connect your existing eligible Telstra mobile service to a Advantage Plan, you will need to cancel your current plan and pay us any applicable early termination and administration charges.

3. PRICING

The prices for your Advantage Plan services depend on the number of eligible services you have on your account at any one time. A summary of the pricing is set out in the “My Offer Summary” we will give you. Full details are in Our Customer Terms.

4. INCLUDED CALLS AND BENEFITS

(a) Advantage Plan 130 and Casual Plan 135

The Advantage Plan with a \$130 Monthly Fee (“**Plan 130**”) and \$135 Casual Plan (“**Casual Plan 135**”) includes:

- i) unlimited standard calls and messages in Australia;
- ii) a choice of unlimited MessageBank diversion and retrieval or unlimited MessageBank Plus in Australia; and
- iii) an allowance of \$50 each month for calls and messages to international numbers.

(b) Advantage Plan 150

The Advantage Plan with a \$150 Monthly Fee (“**Plan 150**”) includes:

- i) unlimited standard calls and messages in Australia;
- ii) a choice of unlimited MessageBank diversion and retrieval, unlimited MessageBank Plus, or unlimitedVoice2Text in Australia;

iii) an allowance of \$100 each month for calls and messages to international numbers; and

iv) an allowance of \$100 each month for international roaming voice calls and SMS.

(c) All other Advantage Plans

For all other Advantage Plans, your plan’s Monthly Fee includes an amount of included standard calls and messages (“**Monthly Call Allowance**”) as set out in the “My Offer Summary”.

(d) Standard calls and messages

Standard calls and messages means most types of national direct dial voice calls, calls and SMS to most satellite phones, SMS, MMS, MessageBank® diversion and retrieval calls, Directory Assistance, voice calls to 1800, 13, 1300, 11xx and 12xx (excluding Sensis 1234, 12455 and 12456 services) numbers, video calls in Australia, and diversion of calls to fixed numbers in Australia with an 02, 03, 07 or 08 area code and mobile numbers in Australia commencing with 04xx but excludes diversion to any other number.

Standard calls and messages does not include other call types including information calls, Call Answers – Memo and PhonePage, third party content calls, international calls and messages, international roaming calls and messages, premium SMS and MMS, reverse charge calls, calls to 19xx numbers and Sensis 1234, 12455 and 12456 services. Calls to Pivotal mobiles are not available. You cannot apply your included Monthly Call Allowance towards data usage.

(e) FairPlay Policy and expiry of unused allowance

Our FairPlay Policy applies to any unlimited included allowance. It is designed to ensure you do not commercially exploit our service. This includes using the service to re-originate international calls coming into Australia. Full details are in Our Customer Terms. Any unused included allowance expires monthly.

5. SHARE INCLUDED CALLS

You may share your included standard calls and messages on your Advantage Plans with other Advantage Plans, Telstra Business Mobile PLUS Plan and Telstra Business Mobile Fleet Select Plan services connected on your Advantage account (except the Advantage Plan with a \$10 Monthly Fee and unlimited included standard calls and messages on the Plans 130 and 150 and Casual Plan 135, which cannot be shared with other services).

6. FREE INTRA ACCOUNT CALLS IN AUSTRALIA

You can make free national voice and video calls and send SMS in Australia to other eligible Telstra mobile services on the same account. You will not be charged a call connection fee. Full details are in Our Customer Terms. FairPlay Policy applies.

7. TIMED AND UNTIMED CALL OPTIONS

The Timed or Untimed Call Option applies to national voice and video calls to Australian numbers with an 02, 03, 07 or 08 area code, mobile numbers in Australia commencing with 04xx, and 13 numbers. Timed Call Option rates will be charged per second for all eligible calls. Untimed Call Option rates will be charged a flat rate for all eligible calls. No call connection fees apply. The default call option is the Timed Call Option.

8. INCLUDED DATA

Advantage Member and Phone Plans with a Monthly Fee of \$30 or more are provided with an amount of included data based on the Monthly Fee to use in Australia. Included data amounts can be shared with other Advantage Plan services on the same account, except plans with a \$10 Monthly Fee. Unused included data expires at the end of each month. Full terms are set out in Our Customer Terms.

9. EMAIL SOLUTION PACKS AND BUSINESS MOBILE DATAPACKS

If your service is connected to a BlackBerry® handset, you can choose a BlackBerry BIS Email Solution Pack (“**BIS Pack**”) or a BlackBerry BES Email Solution Pack (“**BES Pack**”). If your service is connected to compatible Mobile Connect handset you can choose a Telstra Mobile Connect Solution Email Solution Pack (“**TMCS Pack**”). Monthly Email Solution Pack fees may also apply as set out in “My Offer Summary”. Email Solution Packs are not available on Advantage Plans with a \$10 Monthly Fee.

Business Mobile Datapacks include an amount of included data to use in Australia. Included data can be shared with other Advantage Plan services on the same account, except plans with a \$10 Monthly Fee. Unused included data expires at the end of each month. Eligible data usage for the included data is described in Our Customer Terms. Advantage Business Mobile Datapacks are not available on Advantage Plans with a \$10 Monthly Fee.



10. PAYMENT

Each month you have to pay:

- (a) your Monthly Fee;
- (b) any charges for calls or messages in excess of or not eligible to draw from your included standard calls or messages; plus
- (c) any charges for data usage in excess of or not eligible to draw from your included data. For data you use in excess of your monthly included data, you must pay us the excess charges up to the excess usage monthly cap (“**Excess Cap**”) set out in Our Customer Terms. Amounts we charge you for data usage for international roaming do not count towards the Excess Cap amount; and
- (d) an Email Solution Pack fee as set out in the “My Offer Summary”.

We also charge you for other services you use which are not included in your Advantage Plan.

11. BOLT ON PACKS

For an additional monthly charge, you may choose one or more of the Bolt On Packs as set out in the “My Offer Summary”, except if your Monthly Fee is \$10. FairPlay Policy applies to Bolt On Packs.

12. PHONE PLAN: SUBSIDISED HANDSET

You can buy a handset from us at a subsidised price when you connect to a Phone Plan with a Monthly Fee of \$30 or more. If you select this option, you will not be eligible for a Loyalty Bonus Credit. If there is a charge for your handset (“Handset Charge”) you have to pay us the Handset Charge in monthly instalments for 24 months, in addition to your Monthly Fee. If your Phone Plan is cancelled, terminated or you recontract with us before the end of the 24 month term, you must pay any remaining Handset Charge, in addition to any other amounts payable to us.

13. MEMBER PLAN: LOYALTY BONUS CREDIT

You may be eligible to receive a Loyalty Bonus Credit as set out in the “My Offer Summary”. The Loyalty Bonus Credit cannot be shared with other services and is not redeemable for cash.

14. PORT IN CREDIT

You may be eligible for a Port In Credit as set out in the “My Offer Summary”.

15. CHANGING YOUR PLAN

You may move to another Advantage Plan, another Telstra offer or cancel your Advantage Plan during your minimum contract term. The terms applying to these changes are set out in Our Customer Terms. In certain circumstances, we may require you to (i) restart your minimum contract term, (ii) pay the applicable early termination charge and/or (iii) pay a \$50 administration fee.

16. EARLY TERMINATION CHARGE

If you cancel (other than as a result of our material breach) or we cancel your Member Plan or Phone Plan during your minimum contract term, we may charge you an early termination charge* (ETC) calculated as follows:

ETC payable = (Monthly Fee x number of months remaining in your minimum term) x 90%

* Plus the balance of any MRO or Handset Charge amount outstanding if applicable.

The maximum ETC payable is set out in the “My Offer Summary” for your plan and decreases over the life of your contract term. We may also charge you a \$50 administration fee in addition to the ETC.

17. CANCELLING YOUR CASUAL PLAN

You can cancel your Casual Plan at the end of any month by telling us. If you do so before the end of a billing month, you will be charged your monthly fee on a pro-rata basis.

18. END OF CONTRACT

At the end of your contract term you will remain on your chosen Advantage Plan on a month-to-month basis, but your loyalty bonus will stop. If your chosen Advantage Plan is no longer available, we may move your service to a reasonably comparable alternative service, or you may cancel your service.

19. GENERAL TERMS

Telstra’s Our Customer Terms apply to all Telstra services relevant to your Advantage Plan. We may vary Our Customer Terms (as set out in the Booklet).

20. PRIVACY

Our “Protecting Your Privacy” statement describes how we and our related companies will collect, use and disclose your personal information (including for marketing to you) and your rights in relation to accessing and correcting that information. You also agree that we may, subject to the Privacy Act 1988 (Cth):

- (a) disclose information about you and this application, (including information contained in any application for additional services and information relating to the conduct of your account) to a credit reporting agency for the purpose of obtaining and maintaining a credit information file about you, and to another credit provider or a collection agent for the purpose of collecting overdue payments relating to credit owed by you and notifying defaults by you; and
- (b) obtain and use information about your creditworthiness (including a consumer or commercial credit report) from a credit reporting agency, credit provider or other business that reports on creditworthiness for the purpose of assessing an application (including this application and any application for additional services) or collecting overdue payments. In this section, “you” and “your” refers to you and your Authorised Signatory (if applicable).

21. GOODS AND SERVICES TAX & STAMP DUTY

Where Telstra makes a taxable supply to you and the consideration for the supply is not expressed to be inclusive of GST, you must pay, an additional amount where you pay or provide GST exclusive consideration, equal to the value of that exclusive consideration (without deduction or set-off) multiplied by the prevailing GST rate. Telstra will issue a tax invoice to you for any taxable supply. You agree to pay us any stamp duty which is payable in relation to this application, up to a maximum of \$20.

TELSTRA ID REQUIREMENTS FOR ENTERING INTO A CONTRACT FOR A POST PAID TELSTRA MOBILE SERVICE – 100 POINTS REQUIRED

Personal Applications (Private and Sole Traders)

All applicants must provide one form of Original Primary Identification and a minimum of one form of Original Secondary Identification. Requirements are split into primary and secondary.

NB: ID sighted must be current, achieve a minimum of 100 points and be an original copy.

Primary ID	Available Points
Australian Passport (with photo and signature)	70
Australian Drivers Licence with photo and signature (WA Drivers Licences accepted)	60
Police/Defence Force ID (with photo)	60
Credit Card (with photo and signature)	50
Blind Citizens Australia Identity card (with photo and signature)	50
Shooters Licence (with photo and signature)	40
Birth Certificate or original Birth Extract (need marriage certificate if name changed through marriage)	40
International Passport – Date of visa must expire after the contract end date	30

Secondary ID	Available Points
* Current Telstra customer greater than 12 months ⁺	70
Aged Pension card	40
* Credit, Debit, ATM cards (Australian financial institution cards only)	40
* Mortgage documents (Letter of offer/contract)	35
* Certificate of Title	35
Valid Australian Proof of Age	35
Tertiary Student ID card with photo	25
Social Security card	25
Disability Pension card	25
Health Care card	25
* Private Health Insurance membership card	25
Paper Drivers Licence (e.g. interim licence)	25
Employment ID card (with photo)	40
Employment ID card (without photo)	30
Drivers licence (international/overseas)	25
* Adoption or Marriage certificate	25
* Electoral roll records	25
* Medicare card	25
* Local Council rates notice	25
* Statement of account from financial institution	25
* Gas, electricity, vehicle registration bills less than 12 months old	25

* Only one form of ID may be sourced from document types marked with an * E.g. one credit card and/or one rate notice will be accepted.

+ Customer must show bill less than 6 months old.

Unacceptable ID

The following forms of ID are amongst those considered as unacceptable for both personal and company accounts:

- Any identification which has expired
- Photocopies of ID
- Club cards (e.g. RSL, AFL, League clubs, etc)
- Store cards (e.g. Myer/Grace Bros, David Jones, Katies, Cash Converters, Sportsgirl, Esprit, etc)
- Non Tertiary Student ID
- Housing Commission/Rent Assistance cards or passbooks
- Business Cards
- Group certificates
- Frequent Flyer cards
- NSW birthcard

Company and Government Accounts

All applicants must provide a letter of Authorisation/Purchase Order (dated within 60 days of purchase) plus one form of Original Primary Identification and a minimum of one form of Original Secondary Identification.

NB: Original Authorisation Letter on original company letterhead or Purchase Order signed by the company representative.

Primary ID	Available Points
Australian Passport (with photo and signature)	70
Australian Drivers Licence with photo and signature (WA Drivers Licences accepted)	60
Credit Card (with photo and signature)	50
Police/Defence Force ID (with photo)	60
Blind Citizens Australia Identity card (with photo and signature)	50
Shooters Licence (with photo and signature)	40
International Passport – Date of visa must expire after the contract end date	30

Secondary ID	Available Points
* Telstra company account greater than 12 months	70
Electricity company account less than 6 months old	40
Gas company account less than 6 months old	40
Water company account less than 6 months old	40
Local Council company rates account less than 6 months old	40
Company Credit Card	40
Employment ID card (with photo)	40
Employment ID card (without photo)	30

* NB: ID must be current

* Customer must supply bill less than 6 months old.

Business Rules

- New post-paid connects on Next G[®] 3G and GSM networks.
- Does not include pre-paid services.
- Does not include handset upgrade to an existing Active service.
- Telstra reserves the right to change or withdraw any part of the identification criteria without any prior notice.

Corporate Customers

- Existing Corporate or Government customers and their authorised representatives who have an established agreement with Telstra, ie >6 months, will NOT be required to undergo the full 100 point ID check.
- An original letter of Authorisation or Company Purchase Order must still be provided.
- The representative must produce a security pass or company ID, the details of which should be recorded on the application.

NEW Corporate or Government accounts MUST COMPLETE AND SUBMIT the 100 points ID requirement.

Current Telstra Mobile Customer upgrading to a contract

All applicants must provide one form of Original Primary Identification or two forms of Original Secondary Identifications.

NB: Company upgrades require a letter of Authorisation/Purchase Order.

HAVE YOU GIVEN THE CUSTOMER TELSTRA'S MOBILE SERVICES BOOKLET?

TELSTRA BUSINESS MOBILE ADVANTAGE PLAN – APPLICATION FORM

FORM A

BUSINESS



New Service Reconnect/Upgrade

1. ACCOUNT NUMBER

2. ACCOUNT HOLDER DETAILS – To be completed by all Applicants

Important – Do not sign this application unless you have received and read the Business “Important Information – Your Rights and Obligations” Booklet and Telstra’s “Protecting Your Privacy” statement.

Account Name/Account Holder

Title Surname Given Name

Trading Name (if applicable) ACN/ABN/ARBN

Account Holder Address City/Suburb Postcode

Phone Fax Number

Email Address Is the Phone Number silent? Yes No

Previous Address (if less than 12 months at current) City/Suburb Postcode

Period at Previous Address Phone Fax Number
 Years Months () ()

Years of Incorporation Industry Type

3. ADDITIONAL DETAILS FOR ACCOUNT HOLDER

(a) Other Telstra Services in Account Holder Name

(b) Account Contact (if different from above)
 Title Surname Given Name

Phone Fax Number

Billing Address (if different to Customer Address) City/Suburb Postcode

(c) Personal Identification – Sole Trade, Partnership and Unincorporated Accounts only

Enter details in relevant fields Date of Birth
 (e.g. do NOT enter credit card number if used)

		Document Type	Points	Doc/Acc.No.	Date Issued	Expiry Date	D.O.B.
PRIMARY (at least one form)	1						
	2						
SECONDARY (at least one form)	1						
	2						
	3						
TOTAL POINTS (must be 100 minimum)							

4. USER DETAILS (if different from Account Holder details in 2)

Title Surname Given Name

5. COMPANIES, INCORPORATED ASSOCIATIONS AND GOVERNMENT DEPARTMENTS

Verified ID of Company Representative (e.g. Employee Card, Corporate Credit Card)
 Type of ID Expiry Date Full Name

 Letter of Authorisation or Purchase Order No.

Directors, Committee Members or Authorised Government Representatives
 (if different from Account Holder Details)

Surname Given Name Phone Number

6. PLAN DETAILS

Choose your Telstra Business Mobile Advantage Plan type:

- Casual
- Member Plan (12 month term)
- Member Plan (24 month term)
- Phone Plan (24 month term)

If you have chosen the Phone Plan, amount payable (if any) each month for 24 months for your handset \$ _____ (incl. GST)

7. PLAN DETAILS

Choose your Monthly Fee:

\$10 \$30 \$40 \$50 \$70 \$90 \$130 \$150 \$55 Casual \$135 Casual

Choose your Email Solution Pack:

Email Solution Packs are not available on Plans with a \$10 Monthly Fee.

BlackBerry BIS Email Solution Pack BlackBerry BES Email Solution Pack
 Telstra Mobile Connect Solution Email Solution Pack

Monthly Email Solution Pack fees may also apply if you take up an Email Ready Pack and choose a Monthly Fee of less than \$150.

Choose your Bolt On Pack:

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Choose one MessageBank® Pack only:

Unlimited SMS in Australia (included on Plans \$70 and above)
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Additional charges may apply.

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Timed Call Option Untimed Call option

9. TELSTRA MOBILE SERVICE DETAILS

Mobile Service Number

0 4 0 8 5 3 4 3 6 6

Premium Number: Gold Silver Bronze

Is this an existing Mobile Service number to be ported to Telstra?

Yes No

If yes, insert the name of current service provider and complete Customer Authority Form

Value Added Service (please tick the box if the service is required)

White Pages® Online* Listings No Listings

Memo (High) Memo (Low) Memo (Free)

* "Online" includes Directory Assistance and Telstra Call Connect.

Call Barring PIN

Please arrange CND Line Blocking (please see Business Mobile Services Booklet)

Additional Call Barring: Normal Alternate

Business Mobile Datapack:

Amount \$ _____ (incl. GST)

10. HANDSET COMPATABILITY

Compatible Incompatible Not Listed

Manufacturer/Brand

Model

Handset IMEI/ESN

SIM Card Number

: :

11. MOBILE REPAYMENT OPTION

(Approved customers only. Not available to customers who select the Phone Plan or a Casual Plan). Customers must ensure that the Mobile Repayment Amount selected is equal to or less than the Handset Price* (incl. GST).

Handset Price* (incl. GST):

\$

Mobile Repayment Amount selected (credit):

\$

Amount payable by You upfront to the Dealer or Telstra store \$

(Difference between the Handset Price* and the Mobile Repayment Amount including GST.)

Mobile Repayment Option Term: 12 months 24 months

I agree to pay the monthly repayment amount (Mobile Repayment Amount divided by months in Mobile Repayment Option Term) of \$ _____ * for _____

months to Telstra, in return for Telstra paying the Mobile Repayment Amount to the Dealer or Telstra store on my behalf to contribute to the upfront cost of a handset and any eligible mobile accessories.

* Final monthly repayment may be higher to cover total Mobile Repayment Amount.

Including the price of any eligible mobile accessories (incl. GST).

12. DEALER AGENT AUTHORISATION

I am satisfied that the details provided on this form apply to the Account Holder and that the Account Holder/Authorised Signatory has shown me 100 points of current identification (in original form) to meet Telstra's ID requirements. I confirm that I have provided a copy of the Business "What you need to know when signing up" Booklet, and the pricing brochure to the Authorised Signatory or to the Account Holder. I confirm that I have explained to the Account Holder that they may incur an early termination charge if this application involves an upgrade or a recontract of their existing Telstra mobile service that is still within a minimum term.

NAC Operator

Authorisation No.

Sarah 56710

Dealer

Premise Code

Telstra Shop 2:K:2:7

Name of Dealer/Agent Representative (please print)

John Citizen

Signature of Dealer/Agent Representative

Date

J Citizen 01/09/11

13. ACCOUNT HOLDER ACCEPTANCE

IMPORTANT: Please read these terms, the terms on the back of this form, the pricing brochure we give you and our Business 'Important Information – Your Rights and Obligations' Booklet ("Booklet").

If there is anything you don't understand, please speak to the dealer or us. By signing this form, you are acknowledging that you have read and agree to be bound by the terms in this form, as well as Our Customer Terms.

You agree:

- **You are responsible for any use of your Telstra service, whether you authorise it or not.**
- **Under Our Customer Terms, we can change the terms and prices of your plan. The summary of Our Customer Terms sets out how we can do this.**
- **If you use your Telstra service overseas, you will be charged for international roaming. If you use mobile data services overseas, it won't come out of your included data, and unless you take up a separate plan, you will be charged \$15 per MB.**
- **We have explained to you that you will be charged for calls you make or for data you use in excess of, or which is not eligible to draw from, the included calls or data on your plan. The terms and conditions set out the types of calls which are not eligible. We have tools you can use to monitor your data usage and we recommend you sign up for these.**
- You have received the Booklet which includes a copy of Telstra's Privacy Statement "Protecting Your Privacy".
- All information you have provided in this application is correct and that if you are not the Account Holder, you are authorised to sign this form on behalf of the Account Holder.
- You may be able to use your Telstra mobile services to purchase goods, services or content from a third party. If you do so, Telstra will debit the charges for the content, goods or services from your account. If you don't pay Telstra when due, Telstra may cancel your service.

Account Holder Full Name (please print)

Date

John Brown

01 09 11

Account Holder/Authorised Signatory

John Brown

Telstra Mobile phones may interfere with sensitive biomedical electronic devices – check with your specialist before use.

SAMPLE FORM